



102 South Eastern Street • Sanborn, IA 51248

Received & Inspected

JUN 27 2012

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June 20, 2012

To: Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 – 12th Street, NW
Washington, DC 20554

Administrator
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, DC 20036
or via email to: hccerts@usac.org

Iowa Utilities Board
1375 E. Court Avenue
Des Moines, IA 50319

File Electronically using the following title:
Section 54.313 Annual Report for 2012

RE: WC Docket No. 10-90
Reporting Requirements Pursuant to 47 CFR § 54.313(a)(2) through (a)(6) and (h)

The attached information is being submitted by THE COMMUNITY AGENCY pursuant to WC Docket No. 10-90 as specified in Public Notice DA 12-279 released on May 8, 2012.

Please contact me if you have any questions.

Sincerely,

DJ Weber
General Manager
The Community Agency
102 S Eastern St
Sanborn IA 51248

Attachment



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**47 CFR § 54.313 Annual Report
WC Docket No. 10-90**

Name of Company: **THE COMMUNITY AGENCY**
Address of Company: 102 S EASTERN ST, SANBORN IA 51248
Study Area Code (SAC): 359022
Name and Title of Officer Certifying Information: DJ WEBER, GENERAL MANAGER

§ 54.313(a)(2) – Outage Information

The Company did not have any outages in 2011 of at least 30 minutes in duration that affected at least ten percent of its end users or that affected a 911 special facility.

§ 54.313(a)(3) – Unfulfilled Requests for Service

The Company did not have any unfulfilled service requests during the year 2011.

§ 54.313(a)(4) – Complaints

The Company had 0 complaints per 1,000 connections (fixed or mobile) for the year 2011.

§ 54.313(a)(5) – Service Quality and Consumer Protection

The Company certifies that it is complying with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Emergency Situations

The Company certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2). Specifically, the Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

§ 54.313(h) – Incumbent Local Exchange Carrier Voice Rate Data Effective June 1, 2012 - Include only information for residential rates (including any state fees) that are below the Local Urban Rate Floor of \$10.00

The Company has no residential rates (including states fees) that are below the Local Urban Rate Floor of \$10.00.

I, DJ Weber, certify that I am an officer of the company named above and that I can certify under penalty of perjury to the accuracy of the information provided herein and make the certifications required by § 54.313.



Signature of Certifying Officer

Name: DJ Weber

Title: General Manager

Date: June 20, 2012

[Type text]

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